QUALITY STANDARDS OF SOCIAL WORK SERVICES WITH PARTICULAR REFERENCE TO THE SITUATION IN BOSNIA AND HERZEGOVINA

Sabira Gadžo-Šašić, PhD

Abstract

Social work services should be a basic indicator of the life quality of people in a certain society, but also an indicator of the level of social and economic rights fulfillment. However, the fulfillment of the aforementioned rights and the availability of social work services depend on the socio-economic development of a country and a series of changes affecting the prosperity of a society, which is causally related to the scope of services. Based on this, the aim of the paper is to point out the existing scope and availability of social work services in Bosnia and Herzegovina, but also to look at the factors that may affect their scope and type. The paper focuses on the theoretical interpretation of the possibilities and limitations of the control of social work services with particular reference to the situation in Bosnia and Herzegovina.

Keywords: social work, services, quality, standards.